Data-Driven Strategies to Outperform Competitors

Fact: Companies using data-driven decision-making are 23x more likelyto acquire customers profitably (McKinsey, 2024). Yet most SMBs still rely on guesswork.

This week, we reveal:

The 3 highest-ROI data sourcesyou're not tracking (free to access)

How to reverse-engineer competitors' winning strategies in <1 hour

### 1. The 3 Most Overlooked (Free) Data Sources

Why It Matters:

90% of businesses only track sales and web traffic—missing hidden growth signals.

What to Monitor:

1. Customer Service Logs

67% of churn reasons hide in support tickets (Zendesk)

Action: Tag complaints in a spreadsheet; look for 3+ repeat issues

2. Checkout Abandonment Reasons

"Unexpected fees" cause 56% of cart exits (Baymard)

Fix: Run a 1-week test showing all fees upfront

### 3. Competitor Price Changes

Tools like Keepa (Amazon) or Prisync track historical pricing

*Example:* A Shopify store matched a rival's 8% weekend discount—11% sales lift

Free Tool: Google Sheets + ImportXML to scrape competitor data

# 2. Steal Your Competitors' Winning Tactics (Ethically)

Step 1: Identify Their Top Content

Use Ubersuggest → "Top Pages" report

*Example:* A SaaS company found a competitor's "Pricing Guide" ranked #1—copied the format with better data (2x conversions)

Step 2: Analyze Their Ad Strategy

Facebook Ad Library → Filter by competitor name

Pro Tip: Recreate their highest-frequency ads with your USP

### Step 3: Clone Their Email Flows

Sign up for their newsletter  $\rightarrow$  Use EmailTester to screenshot sequences

Case Study: An e-commerce brand mirrored a competitor's post-purchase series—18% more repeat sales

Free Tool: Hypefury for Twitter/X competitor tracking

# 3. Free Download: "Competitor Teardown Template"

Get our step-by-step worksheet to:
☐ Audit rivals' pricing/content/ads
☐ Prioritize imitation opportunities
☐ Track your tests

### **Download Here**

Key Takeaways

- 1. Mine support tickets and abandoned carts for hidden churn clues
- 2. Use free tools to reverse-engineer competitors' plays
- 3. Test one "copied" tactic this week

Want our team to analyze your competitors? Hit reply with their URL.

#DataDriven #CompetitiveIntel #GrowthHacking

P.S. Missed Issue 6 on review hijacking? Read it here.



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